

# RECREATION AND CULTURE

## 2004 INITIAL COMMUNITY SCORECARD

**Mission:** To develop, promote and preserve outstanding cultural, recreational, library, and natural experiences and opportunities for residents and visitors of this and future generations

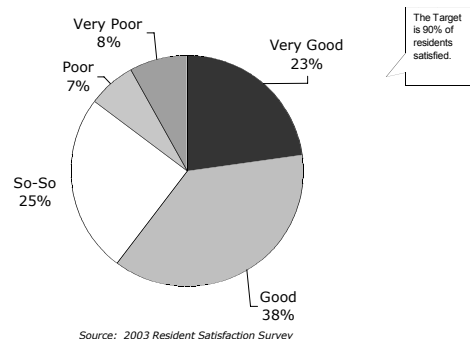
### PRIORITY OUTCOMES (What we are striving to achieve for you) IN OUR STRATEGIC PLAN

- Well-maintained, attractive and safe parks, libraries, museums, facilities, and public artwork
- Available and high quality green space throughout the county
- More cultural, recreational and library programs and services available to address varied community interests and educational needs; quality customer service at all cultural, recreational, and library facilities
- Coordination of existing cultural, recreational and library programs and services and comprehensive development of new experiences and opportunities
- Cultural, recreational and library places and facilities located where needed throughout Miami-Dade County
- Reduction in unmet needs
- Expanded awareness of and access to cultural, recreational and library programs and services

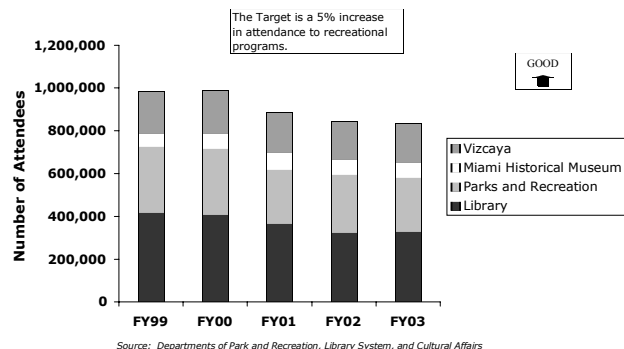
## Performance Measures

What you told us and how we are doing

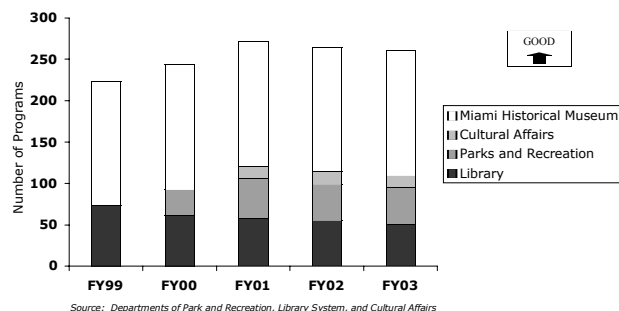
### Survey Ratings Regarding Availability of Cultural and Recreational Activities



### Attendees at Cultural, Recreational and Library Facilities, Programs, and Services



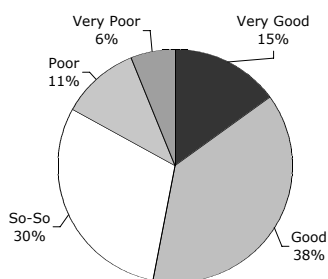
### Cultural, Recreational, and Library Programs for Elderly and People with Disabilities



# Miami-Dade County 2004 Initial Community Scorecard Reporting on Results that Matter

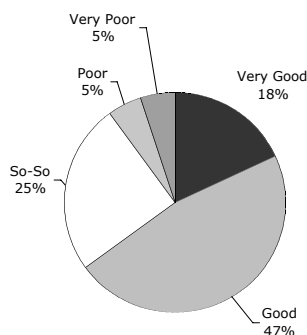
## Performance Measures What you told us and how we are doing

**Survey Ratings Regarding Recreation Programs and Facilities**



Source: 2003 Resident Satisfaction Survey

**Survey Ratings Regarding Parks Ground Maintenance**

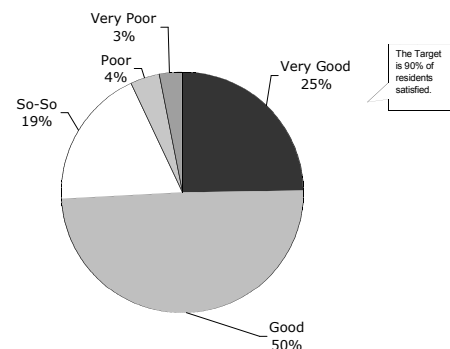


Source: 2003 Resident Satisfaction Survey

The Target is an average quality rating of 4 out of 5.

Average rating is 3.7.

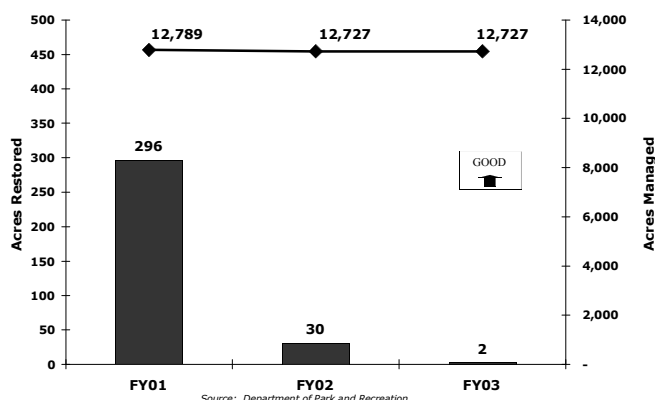
**Survey Ratings Regarding Library Services**



Source: 2003 Resident Satisfaction Survey

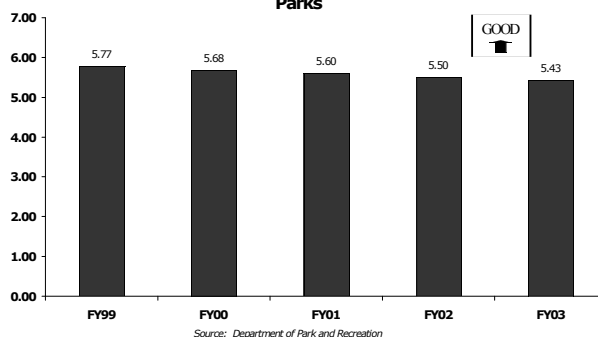
The Target is 90% of residents satisfied.

**Number of Natural Acres Managed and Restored**



Source: Department of Park and Recreation

**Park Acres Per 1,000 Residents for Regional and UMSA Parks**



Source: Department of Park and Recreation

GOOD

## COMMUNITY DOLLARS AT WORK: EXAMPLES OF WHAT YOUR TAX DOLLARS BOUGHT IN FY 2003

- 284 park land acres purchased since initial issuance of 1997 Safe Neighborhood Parks bond
- 9,076 Learn-To-Swim registrants
- 1,146 after-school registrations at park facilities
- 133 attendees at the Historical Museum of South Florida Summer Camp
- 536 grant contracts administrated providing support to cultural organizations
- The Library conducts on average 50 collaborative projects per year
- The Miami Historical Museum conducts on average 15 collaborative projects per year